

The Preceptor

Volume 1, Issue 3 September, 2001

Division of Clinical and Administrative Pharmacy College of Pharmacy, The University of Iowa

PRECEPTOR ESSENTIALS

Upcoming Preceptor Programs

by Sandra Johnson

The Clinical and Administrative Pharmacy Division will be offering four programs to our preceptors during the 2001-02 Rotation Year. The first program is set for October 9 and titled "Current Issues in the Management of the Asthmatic Patient." The promotional flyer is enclosed with this newsletter and has been sent out electronically on the preceptor list serve. The dates for the remaining three programs have been set. They are: **Wednesday, January 30, Thursday, March 28** and **Tuesday, May 7**. The January and March programs will be on clinical and faculty development topics and will offer CE credit. The May program is a kick-off for the new rotation year. Put these dates on your calendar and plan to attend. Please let us know if there is a program you would like to attend and cannot. If there is a sufficient number of preceptors who cannot attend on a certain date, we would repeat the program at a future time. We would like to see a high percentage of our preceptors attending these programs.

Preceptor Addresses and The New Database System

by Nicholas Roy

My name is Nicholas Roy, and I'm a Secretary III in the Division of Clinical and Administrative Pharmacy. One of my duties here in the College is the maintenance of preceptor records. Preceptors' vital information, such as site affiliation, addresses, telephone, fax and pager numbers, and e-mail addresses are kept in a database system first created by my predecessors, Laurie Dix and Cheryl Walsh. This was done in order to improve our ability to communicate with you on vital issues, and to maintain accurate records of adjunct faculty appointments. On pages four through twenty-one of this newsletter, you will find a listing of current basic address, e-mail and telephone information of everyone in the database. We are publishing this material in the hope that you can help us to maintain our valued relationship with you in the future. You can help us to keep the data accurate by e-mailing me at nicholas-roy@uiowa.edu, faxing me at (319) 353-5646, or (in the near future) visiting the web access tools listed below to make corrections or to add new entries. The preceptor address list can also be used as a handy address book for fellow preceptor colleagues.



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Starting this summer, we have been using a new system to keep track of preceptors' e-mail and web site information. The old Microsoft Access database was converted to a PostgreSQL system in July. Since then, I have been developing a series of web applications, located at <http://fmpro.pharmacy.uiowa.edu/~database/>, which allow adjunct faculty and preceptors to update their own e-mail addresses and add URLs for their web sites (in the near future, we hope to have physical address update utilities available). This was done in the hope that we can eventually use this as a way to provide a continually updated listing on our main CAP web page, at <http://www.uiowa.edu/~cap>, which would include the links, mailing addresses and e-mail for all current preceptors.

Right now, the primary function of this system is to allow automated subscription maintenance to the cap-preceptors listserv. When you enter an updated e-mail address in the database update web application, the new address is not only stored in the database, but your old e-mail address is unsubscribed from the listserv, and the new address added. This keeps the list in a perpetual state of accuracy. Sensitive information and passwords to the system are protected in transmission across the internet by a very strong encryption algorithm, 128-bit SSL, (Secure Sockets Layer) which is the same system used to protect on-line transactions by major e-businesses such as Amazon.com. The first time you access the system, it will ask you to accept an SSL certificate from the server. Importing this certificate into your browser will allow it to perform encrypted transactions with the database server.

Please help us to know how to contact you, by checking to see if your phone number, e-mail address and URL (if you have one) are correct, at the site listed above. E-mail nicholas-roy@uiowa.edu with questions.

Student Performance Evaluation Reminder

by Jay Currie

Please complete the Final Evaluation of Student Performance at the end of each rotation. This applies to all rotations except the Community Pharmacy and Hospital Pharmacy Rotations. Information collected from this evaluation is critical for improvement of our students' performance. A complete discussion on the use of this form was included in the last edition of The Preceptor. The form is included in the PEP Manual you should have received and is linked to from the following web page <http://www.uiowa.edu/~cap/pep/pepevalindex.htm>

Info Box

Preceptor Web Applications:

<http://fmpro.pharmacy.uiowa.edu/~database/>

CAP Web Pages:

<http://www.uiowa.edu/~cap/>

PRACTICE-BASED TEACHING

Effective Clinical Teaching: Assessing One's Teaching Practice, Part 1

by Christine Catney

Just as students want to know how well they perform during a clerkship, preceptors want to know how well they perform as teachers. Recently, a preceptor asked an important question about his own clerkship performance: "How do I know whether I'm a good teacher?" Knowledge derived from research and information from the teaching environment can help a preceptor discern the answer to this question.

Research by medical, nursing, pharmacy, and other health professions educators has generated several kinds of knowledge about clinical teaching. That is, about the kinds of interactions that take place between a preceptor and student that are related to a specific patient, clinical phenomenon, or patient concern, regardless of the preceptor's practice setting.¹ This knowledge about clinical teaching can be described as

- Knowledge about the *roles* that preceptors take with respect to students, such as providing direct instruction, acting as a role model, or being a mentor;
- Knowledge about the kinds of *instructional activities* that preceptors perform, such as setting goals, identifying specific learning needs, or motivating students; and
- Knowledge about *specific behaviors* that characterize effective clinical teaching.

Four sources of information from the preceptor's environment can be helpful.

Three of these are from the external environment: students, peers, and patients. The fourth, and perhaps the most important, is from the preceptor's internal environment: reflection on beliefs, practices, insights, experiences, and personal knowledge about teaching and learning. Each of these kinds of knowledge and sources of information is a rich resource for learning about and developing one's clinical teaching practice.

Ideally, a student's actual achievement of learning outcomes would be the basis for determining a teacher's effectiveness. However, measurement of these outcomes, which is difficult to accomplish, is confounded by the influence of prior learning, work experiences, characteristics of the clerkship learning environment, and the nature of adult learning. As a result, the source of some knowledge about clinical teaching effectiveness has been studies of students' perceptions of teachers that they identify as effectively helping them to achieve learning outcomes. Research of this kind by pharmacy educators has revealed that the following behaviors are associated with effective clinical teaching:²

- Establishing rapport with students,
- Expressing enthusiasm for teaching,
- Motivating students to learn,
- Being accessible for questions, discussions, instruction, and other needs,
- Organizing information logically and presenting it clearly,
- Involving students in practice activities to the greatest extent possible for the student's abilities,
- Developing a broad knowledge base and applying it with sound reasoning,

Questions about how to access the on-line PDF version of this document can be sent to Nicholas Roy, via e-mail at nicholas-roy@uiowa.edu

- Directly teaching students practice activities and skills, and
- Providing feedback.

To use the above list to begin to answer the question, "How do I know whether I'm a good teacher?" a preceptor can take one or more of the following actions:

- Reflect on each behavior in the list and consider how often it is part of his teaching practice: always, frequently, occasionally, or never.
- Identify one teaching behavior to improve, selecting from those teaching behaviors that are only occasionally or never consciously part of his teaching practice.
- Develop awareness of opportunities for interacting with students could involve engaging in this teaching behavior.
- Work consistently to incorporate this behavior into his teaching practice.

The above action list focuses on specific behaviors characteristic of effective clinical teachers. However, an individual preceptor may find that thinking about roles or common teaching activities is more meaningful. Future columns in *The Preceptor* will explore how preceptors can use these kinds of knowledge and information to assess their teaching. The column in the next issue will elaborate on the kinds of instructional activities performed by preceptors.

¹ Stritter FT, Flair MD. Effective clinical teaching. Atlanta: U.S. Department of Health, Education, and Welfare, Public Health Service, National Institutes of Health, National Library of Medicine, National Medical Audiovisual Center, 1980.

² Love DW, Heller LE, Parker PF. The use of student evaluations in examining clinical teaching in pharmacy. *Drug Intelligence and Clinical Pharmacy*. 1982;16:759-764.

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